

Carl (Bill) Tanner

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WORK HISTORY

Metal Prep Operating

1998 **CNC Metal Plate Cutter**

Wilo USA LLC

1999 **Pump Assembly**

2007 **Mixer Assembly**

2011 **Safety and Logistics Coordinator**

2019 **Field Service Tech**

PROFESSIONAL EXPERIENCE

Over 20 years of Pump and Mixer Experience

- Ensured commissioning of Wilo products for building services and water management.
- Performed diagnostic, troubleshooting, and field repairs relating to Wilo products.
- Periodically performed scheduled and unscheduled maintenance tasks on Wilo products
- Trained service centers and keep them up to date with the expectations regarding quality and specifications.
- Worked closely with the Warranty department on jobs as to be fully prepared before going on a job site.
- Performed Start-ups on Lift Stations (Pumps) and Treatment Plants (Pumps & Mixers).
- Recommended new products that would offer better performance.
- Installed Wilo products and helped customers understand how they can perform better with less operating cost.
- Performed “In-House” training classes for large groups of visitors and “On Site” classes for customers throughout all assigned regions.
- Quality inspector and corrective action resolution

Training

- Mixer assembly training for the ARRA Program
- Pumps & Impeller Turning
- Advanced Circuit Breakers
- Basic Relaying I and II
- Confined Space Safety Training
- Introduction to PLCs
- Introduction to VFDs
- VFD Fundamentals
- VFD Installation and Programming
- VFD Troubleshooting
- Test Equipment